

Duke, Daphne

228999

From: POTTS, CYNTHIA A [CYNTHIA.POTTS@scana.com]
Sent: Friday, April 01, 2011 2:52 PM
To: CLECreport
Subject: SCANA Communications, Inc.'s Qtrly Service Quality Report/1st Qtr2011

2000-536 C

Attached is the CLEC Quarterly Service Quality Report for SCANA Communications, Inc., Docket No. 200-536-C Order No. 2001-137, for the 1st quarter 2011 reporting period.

Cynthia Potts
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SCANA Communications, Inc.
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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME SCANA Communications, Inc.

QUARTER / YEAR 1st / 2011

	MONTH:	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>
Number of Customer Access Lines		<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days		<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)		<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)		<u>0</u>	<u>0</u>	<u>0</u>
New Installs and Re-Installs Completed w/in 5 Days (%)		<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)		<u>0</u>	<u>0</u>	<u>0</u>
Number of Lifeline Customers		<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: No Low Bandwidth Customers

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